



## RPM International Inc.

### Hotline Instructions

While compliance matters can often be resolved at the local level, the RPM International Inc. (“RPM”) Hotline provides another way for you to report concerns or provide information about questionable or improper accounting or financial matters or unethical, illegal or unsafe business practices.

You may use the Hotline in two different ways.

1. You may submit a report in writing at <https://iwf.tnwgrc.com/rpminternational>, or
2. You may call the Hotline as follows:
  - a. In the U.S. and Canada, call toll-free **1-888-898-4088**
  - b. From outside the U.S. and Canada, dial your ATTD access code (the correct access code for your country and given location can be found on the attached chart), wait for the tone or prompt, and then call the appropriate phone number listed in the attached chart that is applicable to your country and preferred language.
    - i. Translation services are available.
    - ii. Some international restrictions may apply. Please refer to the chart for specific restrictions.
    - iii. Note that Hungary and Spain have special ITFS collect calling numbers.

The RPM Hotline is operated by specially trained third-party representatives who are not employed by RPM, and it is available 24 hours a day, 7 days a week, 365 days a year. Representatives from the Hotline will listen to, or read, your concerns, ask questions, and review the information provided. They will then forward your matter to RPM for appropriate action.

Telephone calls to the Hotline are not traced or voice recorded, and in many cases, reports made to the Hotline can be anonymous, however the laws of some non-U.S. countries prohibit or discourage anonymous reporting, and may limit the subject matter of the information that can be reported via the Hotline. When making a report, Hotline representatives may advise you of any applicable reporting restrictions.

## RPM International Inc.

**U.S. Hotline Phone No. 888-898-4088**

**Emails may be sent to: <https://iwf.tnwgrc.com/rpminternational>**

### International Hotline Access Codes

Country	Carrier	Service Type	Phone	Restrictions	Access Code	Language
Argentina	ALA	ATTD	0-800-288-5288	02	888-898-4088	Spanish
Argentina	Telecom	ATTD	0-800-555-4288	No restrictions	888-898-4088	Spanish
Argentina	Telefonica	ATTD	0-800-222-1288	No restrictions	888-898-4088	Spanish
Australia	Optus	ATTD	1-800-551-155	27	888-898-4088	English
Australia	Telstra	ATTD	1-800-881-011	27	888-898-4088	English
Austria		ATTD	0-800-200-288	27, E	888-898-4088	German
Belgium		ATTD	0-800-100-10	27, A	888-898-4088	French, Dutch
Brazil		ATTD	0-800-888-8288	27	888-898-4088	Portuguese
Brazil		ATTD	0-800-890-0288	04	888-898-4088	Portuguese
Canada					888-898-4088	English
Canada					877-787-8711	French Canadian
Chile	Easter Island	ATTD	800-800-311	No restrictions	888-898-4088	Spanish
Chile	Easter Island	ATTD	800-800-312	No restrictions	888-898-4088	Spanish
Chile	ENTEL	ATTD	800-360-311	A	888-898-4088	Spanish
Chile	ENTEL	ATTD	800-360-312	No restrictions	888-898-4088	Spanish

Chile	Telefonica	ATTD	800-800-288	No restrictions	888-898-4088	Spanish
Chile	Telmex	ATTD	171 00 311	No restrictions	888-898-4088	Spanish
Chile	Telmex	ATTD	171 00 312	No restrictions	888-898-4088	Spanish
Chile	Telmex	ATTD	800-225-288	No restrictions	888-898-4088	Spanish
China	China Telecom	ATTD	108-10	No restrictions	888-898-4088	Chinese (Mandarin)
China	North, Beijing CNCG	ATTD	108-710	No restrictions	888-898-4088	Chinese (Mandarin)
China	North, Beijing CNCG	ATTD	108-888	08, D	888-898-4088	Chinese (Mandarin)
China	South, Shanghai - China Telecom	ATTD	10-811	D	888-898-4088	Chinese (Mandarin)
Colombia		ATTD	01-800-911-0010	No restrictions	888-898-4088	Spanish
Colombia		ATTD	01-800-911-0011	No restrictions	888-898-4088	Spanish
Costa Rica		ATTD	0-800-011-4114	D	888-898-4088	Spanish
Czech Republic		ATTD	00-800-222-55288	04, D	888-898-4088	Czech
Ecuador		ATTD	1-800-225-528	No restrictions	888-898-4088	Spanish
Ecuador		ATTD	1-999-119	D	888-898-4088	Spanish
Finland		ATTD	0-800-11-0015	27, A	888-898-4088	Finnish
France	France Telecom	ATTD	0-800-99-0011	27	888-898-4088	French
France	Hotels 1	ATTD	0-800-99-1011	11	888-898-4088	French
France	Hotels 2	ATTD	0-800-99-1111	11	888-898-4088	French
France	Hotels 3	ATTD	0-800-99-1211	11	888-898-4088	French
France	Hotels-Paris Only	ATTD	0-800-99-0111	11	888-898-4088	French
France	Telecom Development	ATTD	0805-701-288	No restrictions	888-898-4088	French
Germany		ATTD	0-800-225-5288	27	888-898-4088	German
Hong Kong	Hong Kong Telephone	ATTD	800-96-1111	27	888-898-4088	Chinese (Cantonese)
Hong Kong	New World Telephone	ATTD	800-93-2266	No restrictions	888-898-4088	Chinese (Cantonese)
Hungary		ITFS		A, M	06-800-19-464	Hungarian
India		ATTD	000-117	13	888-898-4088	Hindi, Tamil, Urdu
Indonesia		ATTD	001-801-10	04, 14	888-898-4088	Indonesian
Ireland		ATTD	1-800-550-000	15, 27	888-898-4088	English

Ireland	UIFN	ATTD	00-800-222-55288	No restrictions	888-898-4088	English
Israel	Barak	ATTD	1-80-933-3333	No restrictions	888-898-4088	Hebrew
Israel	Bezeq	ATTD	1-80-949-4949	No restrictions	888-898-4088	Hebrew
Israel	Golden Lines	ATTD	1-80-922-2222	No restrictions	888-898-4088	Hebrew
Italy		ATTD	800-172-444	16, 27, A	888-898-4088	Italian
Japan	KDDI	ATTD	00-539-111	A, D	888-898-4088	Japanese
Japan	NTT	ATTD	0034-811-001	A, D	888-898-4088	Japanese
Japan	Softbank Telecom	ATTD	00-663-5111	A, D	888-898-4088	Japanese
Korea	Dacom	ATTD	00-309-11	19, A	888-898-4088	Korean
Korea	Korea Telecom	ATTD	00-729-11	19, A	888-898-4088	Korean
Korea	ONSE	ATTD	00-369-11	19, A	888-898-4088	Korean
Korea	US Military Bases Dacom	ATTD	550-2USA	19, D	888-898-4088	Korean
Korea	US Military Bases Korea Telecom	ATTD	550-HOME	19, D	888-898-4088	Korean
Luxembourg		ATTD	800-201-11	17	888-898-4088	French
Namibia	NONE - COLLECT CALL TO USA				+470-219-7084	English
Malaysia		ATTD	1-800-80-0011	D	888-898-4088	Malay
Mexico		ATTD	001-800-462-4240	20	888-898-4088	Spanish
Mexico		ATTD	001-800-658-5454	20, G	888-898-4088	Spanish
Mexico	New	ATTD	01-800 288-2872	20, E	888-898-4088	Spanish
Mexico	Por Cobrar	ATTD	01-800-112-2020	20, E	888-898-4088	Spanish
Netherlands		ATTD	0800-022-9111	A	888-898-4088	Dutch
New Zealand		ATTD	000-911	A	888-898-4088	English
Norway		ATTD	800-190-11	27, E	888-898-4088	Norwegian
Norway	US Military Bases	ATTD	800-199-11	27, E	888-898-4088	Norwegian
Poland		ATTD	0-0-800-111-1111	A, D	888-898-4088	Polish
Portugal		ATTD	800-800-128	27, D	888-898-4088	Portuguese
Russia		ATTD	8^10-800-110-1011	A, D	888-898-4088	Russian
Russia	Moscow	ATTD	363-2400	No restrictions	888-898-4088	Russian
Russia	Outside Moscow	ATTD	8^495-363-2400	22, A, D	888-898-4088	Russian

Russia	outside St. Petersburg	ATTD	8^812-363-2400	22, A, D	888-898-4088	Russian
Russia	St. Petersburg	ATTD	363-2400	A, D	888-898-4088	Russian
Saudi Arabia		ATTD	1-800-10	25	888-898-4088	Arabic
Singapore	SingTel	ATTD	800-011-1111	No restrictions	888-898-4088	English
Singapore	StarHub	ATTD	800-001-0001	No restrictions	888-898-4088	English
Slovak Republic					+470-219-7084	English
	NONE - COLLECT CALL TO USA					
South Africa		ATTD	0-800-99-0123	No restrictions	888-898-4088	English
Spain		ITFS		N	900-99-1254	Spanish
Sweden		ATTD	020-799-111	No restrictions	888-898-4088	Swedish
Switzerland		ATTD	0-800-890011	27, A	888-898-4088	German
Thailand		ATTD	001-999-111-11	No restrictions	888-898-4088	Thai
Thailand	New	ATTD	1-800-0001-33	No restrictions	888-898-4088	Thai
Turkey		ATTD	0811-288-0001	A	888-898-4088	Turkish
United Arab Emirates		ATTD	8000-021	27, A	888-898-4088	Arabic
United Arab Emirates	Military-USO & cellular	ATTD	8000-051	27	888-898-4088	Arabic
United Arab Emirates	Military-USO & cellular	ATTD	8000-061	27	888-898-4088	Arabic
United Kingdom	British Telecom	ATTD	0-800-89-0011	27, D	888-898-4088	English
United Kingdom	C&W	ATTD	0-500-89-0011	27, D	888-898-4088	English
United Kingdom	NTL	ATTD	0-800-013-0011	27, D	888-898-4088	English

## International Restrictions

Service Type	Code	Description
ATTD	02	May not be available from some locations
ATTD	04	Not available from cellular phones
ATTD	08	Public phones and select hotels
ATTD	11	Select hotels
ATTD	13	Only available from phones allowing international access and most public calling centers; may not be available from all locations; not available from public phones.
ATTD	14	Use public phones allowing international access
ATTD	15	From Northern Ireland use UK access code
ATTD	16	Includes Vatican City, State
ATTD	17	Collect calling from public phones
ATTD	19	Press red button(emergency button) before dialing access number-no coin or card deposit necessary
ATTD	20	When calling from public phones, use phones marked Ladatel/Telmex, AT&T branded or Telnor phones
ATTD	22	Additional charges apply when calling outside Moscow, St. Petersburg
ATTD	25	World Connect terminates to designated countries
ATTD	27	Available from cellular phones
ATTD	A	Public phones require coin or card deposit
ATTD	D	May not be available from every phone/public phone
ATTD	E	Public phones may require local coin payment during call duration
ATTD	G	Collect calling only
ITFS	A	Public phones require coin or card deposit
ITFS	M	Available from mobile phones. Airtime charges may apply.
ITFS	N	Not available from mobile phones